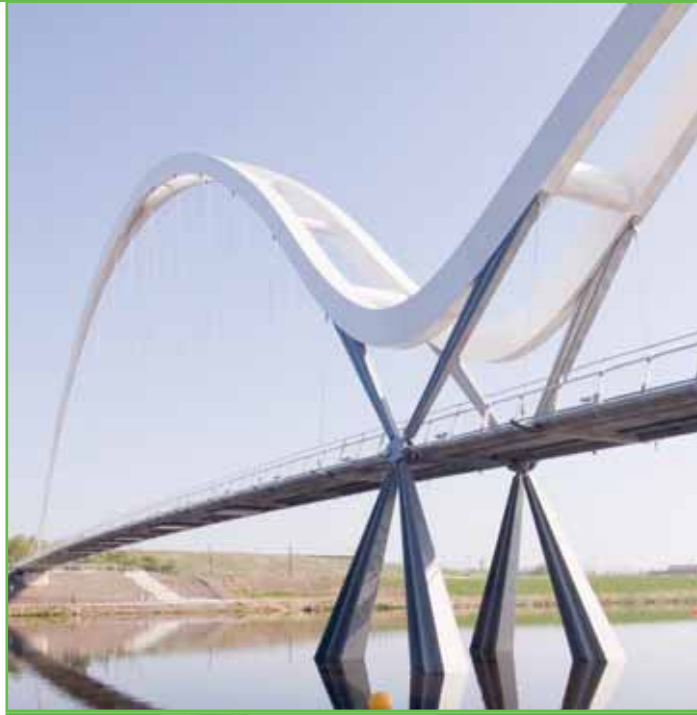


Overview & Scrutiny Annual Report 2008/09



Contents

	Pages
Foreword	3
Part One	
Introduction to Scrutiny at Stockton Council	5
Part Two	
Report of the Select Committees:	
Arts, Leisure & Culture	7
Children and Young People	8
Corporate, Adult Services & Social Inclusion	9
Environment	11
Health	13
Housing & Community Safety	14
Regeneration & Transport	15
Part Three	
Committee Membership 2007/08	16
Part Four	
Contacting the Scrutiny Team	18

Foreword

As Chair of Executive Scrutiny Committee, it gives me great pleasure to introduce the 2008/09 Overview and Scrutiny Annual Report.

The Report explains how overview and scrutiny operates at Stockton and outlines the work of the Select Committees during 2008/09.

The past year has seen the continued development and strengthening of Overview and Scrutiny following the implementation of legislation ensuring that named agencies and partner bodies under a "duty to co-operate" must provide relevant information to Select Committees and respond to reports and recommendations. In addition, Councillors now have the power to refer a call for action to overview and scrutiny providing Members with the opportunity to ask for discussions at scrutiny committees on issues where local problems have arisen and where other methods of resolution have been exhausted.

In addition to the programme of in depth scrutiny investigations outlined in this report, Select Committees have also examined the impact of previous review recommendations. Some key achievements and outcomes highlighted from the monitoring of past reviews include:

- The roll out of the plastics and cardboard collection service with a resultant increase in recycling rates including recycling from the blue box recycling collection service
- The introduction of bio-degradable coffins and the use of a reusable coffin shell (in conjunction with a cardboard coffin)
- The launch of a waste awareness campaign
- The opening of two further youth cafes in Billingham and Thornaby
- The production of a Park and Museum Master Plan for Preston Park and Museum which has helped in attracting lottery funding of £3.58 million
- Plans to extend the street lighting dimming experiment to a larger scale sample area to help reduce energy costs. (The dimming trial achieved a 30% reduction in energy costs)
- The introduction of a Choice Based Lettings Scheme giving local people the opportunity to bid for vacant Council and some Housing Association homes across the Tees Valley
- Taking forward the development of the River Tees Park project
- The launch of a new website and the production of a comprehensive River Tees Marketing Strategy and the establishment of a River Tees Users Group to co-ordinate activities on the river. A new event called 'Take To The Tees' will take place for the first time in August 2009
- The establishment of a North East Regional Alcohol Office and the appointment of lead officers to co-ordinate service provision and partnership working

The Scrutiny Work Programme for next year will focus on supporting the Council's Efficiency, Improvement and Transformation (EIT) programme. This is a comprehensive review of all the Council's services to ensure that they are being provided in the most efficient way and delivering excellent and value for money services for the future.

EIT review topics undertaken by the select committees are as follows:

Select Committees	EIT Review Topics 2009-10
Corporate, Adult Services and Social Inclusion	Communication, Consultation & Engagement
Regeneration & Transport	Commissioning and provision of public and community transport
Health	Fair Access to Care
Children and Young People	Child placements & residential care
Housing & Community Safety	Regulatory Services (Planning, Building Regs / Control, Environmental Health, Licensing, HMO, Trading Standards, Other Housing functions)
Arts, Leisure and Culture	Adult day / residential care Highways, Lighting & Network Management Property & facilities management
Executive Scrutiny	Advice and Information provision Commercial Trading Activity Domestic Violence
Executive Scrutiny & Children and Young People	Youth services and provision

We look forward to the continued development of Overview and Scrutiny during 2009/10.

Councillor Bob Gibson
Chair,
Executive Scrutiny Committee

Councillor Tina Large
Vice Chair,
Executive Scrutiny Committee



Part One

Introduction to Scrutiny at Stockton-on-Tees Borough Council

Overview and Scrutiny has the following broad functions:

- Policy development and review
- Holding the Cabinet to account
- Investigating Issues of local concern
- External scrutiny

Scrutiny provides Councillors, not part of the Council's Executive which is the decision making body of the local authority, the opportunity to review decisions, policies and performance that affect the Borough. Scrutiny is a Councillor-led process which helps to ensure that the Council's services and policies meet the needs of local people according to the Council's own aims and standards. The scrutiny process not only provides a means of reviewing the Council's own achievements against its planned targets but can also examine services provided by other public organisations on issues causing public concern. It provides the opportunity for Councillors to champion the issues of local concern to residents and participate in the development of new policies.

The Council has an Executive Scrutiny Committee which has a co-ordinating role, and seven Select Committees which provide the opportunity for Members to examine the various functions of the Council under different themes. Councillors can question how decisions have been made, consider whether service improvements can be put in place and make recommendations to achieve this.

Committees carry out the bulk of their work through in-depth investigations or 'scrutiny reviews'. This is when a committee will spend a period of time examining a subject by questioning Cabinet Members, council officers, other organisations and service users. Consultation exercises and site visits may also be carried out together with consideration of independent research.

Once all the evidence has been collected, a select committee is then in a position to make appropriate recommendations in relation to the subject being scrutinised. The evidence and subsequent recommendations are collated into the form of a report. When the committee has agreed the final report, the Chair of the committee presents the report to Cabinet (the Council's main decision-making body) or external bodies for their consideration.

Committee structure

Executive Scrutiny Committee

Acts as an overall co-ordinating body for scrutiny within the Council, and is responsible for managing the scrutiny work programme. The Committee is also responsible for dealing with 'call-in' of Cabinet decisions; this is when six or more non-executive Members of the Council request that a Cabinet decision be given further consideration before implementation takes place.



Chair
Councillor
Bob Gibson



Vice-Chair
Councillor
Tina Large

Seven thematic Select Committees

Arts, Leisure & Culture



Chair
Councillor
Jean O'Donnell



Vice-Chair
Councillor
Andrew Sherris

Children & Young People



Chair
Councillor
David Harrington



Vice-Chair
Councillor
Mick Eddy

Corporate, Adult Services & Social Inclusion



Chair
Councillor
Mick Stoker



Vice-Chair
Councillor
Lynne Apedaile

Environment



Chair
Councillor
Maureen Rigg



Vice-Chair
Councillor
Mike Smith

Health



Chair
Councillor
Ann Cains



Vice-Chair
Councillor
Kevin Faulks

Housing & Community Safety



Chair
Councillor
Alison Trainer



Vice-Chair
Councillor
Julia Cherrett

Regeneration & Transport



Chair
Councillor
Maurice Perry



Vice-Chair
Councillor
Dick Cains

These Select Committees are made up of 9 Councillors and each one reflects the political balance of the Council. In addition, some committees have co-opted representatives who represent external interests and use their experience to bring a wider perspective to committee debate. Parent governor and diocesan representatives have voting rights when the committee is considering education matters.

Full details of Committee membership can be found at <http://www.stockton.gov.uk/yourcouncil/egenda/>

Part Two

Arts, Leisure and Culture Select Committee

Tees Active is an independent leisure trust and has managed Stockton Borough's public leisure centres since May 2004. The Committee's review of the Trust provided the first opportunity for the Council to undertake a comprehensive evaluation of Tees Active's performance to date and plans for the future.



The Committee sought views from a range of interested parties including representatives from within the sport and leisure sector, and users of Tees Active managed facilities. Every club and school that uses their facilities on a regular basis was contacted in order to invite comments.

The Committee found that Tees Active had performed extremely well since inception. The three main aims of the trust were to increase attendance at leisure centres, improve the overall quality of service, and to develop an investment strategy. The majority of its targets, as set out in the original 2005-08 Business Plan, have been achieved.

Sport and fitness-related activity has a key and acknowledged role to play in contributing towards several other priorities. It is clear that the Borough faces significant challenges especially in relation to the health agenda. The Borough's Health Profile 2008 reveals that health and deprivation are generally worse than England as a whole; and rates of early deaths from cancer, heart disease and stroke are all worse than average. Obesity in children is significantly worse than average; over a third of year 6 pupils are overweight or obese, and the national projected figures for 2010 have already been reached.

This last element provided the Committee an opportunity to work with the Children and Young People Select Committee for part of its review of obesity.

Councillor Jean O'Donnell
Chair

Councillor Andrew Sherris
Vice Chair

Arts, Leisure and Culture Select Committee

Children and Young People Select Committee

In the Stockton PCT area the estimated annual costs to the NHS of diseases related to overweight and obesity for all ages was calculated to be £51.9m in 2007, £53.9m in 2010, and £57.6m in 2015. With such concerning figures the Children and Young People Select Committee spent most of the municipal year reviewing the obesity issue as it affects Stockton Borough residents. Whilst normally focusing on topics that impact on those aged under-19 it was decided to widen its focus to include adults.



The Committee benefited from the expertise of Elizabeth Shassere, Locality Director of Public Health, Stockton-on-Tees Primary Care Trust who was developing an Obesity Strategy Development Group in the borough and worked as the Link Officer for this review.

The Committee's resulting 40 recommendations covered all stages of a person's life, even before they were born, as it is believed that prevention is better than cure and wanted to ensure that individuals always maintain a healthy lifestyle whether in what they eat or in pastimes or activities in order that their weight is maintained within healthy recommended boundaries.

The commissioning of the midwifery service to introduce progressive nutrition and cooking skills programmes during antenatal visits which should include benefits of breast feeding, introducing cooking skills development within Children's Centres, and increasing opportunities for active play in parent/carer and toddler groups, aims to give babies and children the best possible start to a healthy life.

Schools and colleges have a responsibility to provide a healthy environment in which children and young people can learn and develop, and to maximise the opportunity for them to live healthy lives. This is now underpinned by a duty on schools to promote the well-being of pupils. Of particular interest to the Committee was the numbers of fast food outlets in close proximity to schools and the ease by which young people can access foods that might be high in fats, sugar and salt, all contributors to an unhealthy diet if eaten regularly.

The increasing sedentary lifestyles chosen by adults and children coupled with an increase in fatty calorific foods raises the likelihood of obesity and accounts for the increased levels of obesity that are occurring. The Committee was therefore keen to explore what is being done and what could be done by the Council Sports Development team and Tees Active Limited (TAL) to help stem the rise of obesity and increase the numbers of people involved in some form of physical activity.

The Committee was also keen to encourage the development of more family programmes in sports facilities so parents/carers and children could access these together. Committee members joined in by being supplied with pedometers to promote the benefit of walking at least 10,000 steps every day.

Councillor Harrington
Chair

Councillor Eddy
Vice-Chair

Corporate, Adult Services and Social Inclusion Select Committee

Corporate, Adult Services and Social Inclusion Select Committee



The population of older people in Stockton is set to rise significantly with one in five adults over 65 by 2025. Increasingly more elderly people will be living alone, more will be carers for someone else and a significant number will not be able to manage everyday household tasks without help.

In January 2008 Stockton Council approved a strategy for Older People to ensure that longer term changes affecting the population of Stockton, and its older people in particular, were taken into account by those designing and providing services.

The Corporate, Adult Services & Social Inclusion Select Committee spent the municipal year reviewing the progress of the strategy to date and delivery of the Action Plan by the Council and other organisations in the Borough.

The review also aimed to ensure that all services were making provision within their service planning to address the changing needs of an ageing population and consider whether any new initiatives could be undertaken that would add value to the Older People Strategy.

As a result, the Committee heard evidence from partners represented on Stockton Borough's Local Strategic Partnership (Renaissance), visited a Customer Centre provided by Sunderland City Council, attended a consultation event arranged by Northern Housing Consortium seeking to outline a vision of an 'Age Friendly Community in 2020', and heard from third sector organisations such as Age Concern, Help the Aged, University of the 3rd Age (U3A), and the Over 50's Assembly.

Recognising that older people needed to retain their independence where possible, Members investigated transport issues and were pleased that the uptake of free bus passes for over 60's had exceeded its target of 28,000. It was hoped that promotion of the scheme in Council contact points and libraries; as well as the opportunity to obtain free bus passes in these outlets, would lead to an even greater uptake by the public.

The Committee acknowledged the significant progress being made against the Older People's Action Plan by the Council and key partners and concluded that the Council should further develop its partnership approach to supporting older people and better publicise the wide range of initiatives and services available to older people.

Recommendations that resulted from the review should see the roll out of No Cold Calling Zones within Borough targeted towards those areas of greatest vulnerability to doorstep crime. Other recommendations included better publicity of the Handyperson service, promotion of opportunities for public participation in voluntary and public organisations including available initiatives in support of older people in employment and enterprise, and consideration for developing an Older Persons Elected Member Champion role to be an advocate for promoting Older Peoples issues.

The Committee also concluded a task and finish investigation on support for voluntary and community organisations operating in Stockton and their relationship with the Council. The review recognised the important contribution made by the voluntary and community sector to life in the Borough and made

recommendations to encourage volunteering, improve links with the Council and ensure that more support is available.

Councillor Mick Stoker
Chair

Councillor Mrs Lynne Apedaile
Vice Chair

Corporate, Adult Services and Social Inclusion Select Committee



Environment Select Committee

The Committee worked outside its normal remit on its first review during 2008 to examine the way in which the Council cares for its customers following the introduction of its Customer First programme.

The Committee undertook an assessment of residents' experiences of service delivery, a review of published service standards, an assessment of whether the Customer First scheme needs to be further developed – especially in relation to the Cabinet Office Customer Services Excellence Standard, and arrangements for spreading a customer focus throughout the organisation.

The Council's Customer First programme started in 2003. Stage 2 of the programme was launched in June 2007 and, setting a higher standard than Stage 1, it aims to develop the Council's existing customer-focused culture into one that places exceptional customer service at the heart of all we do as an organisation. The Programme applies to all services (not just those that are the first point of contact with customers) and includes services provided to both internal and external customers.

A number of recommendations to advance the Council's journey to delivery of customer-centred services were accepted by Cabinet including one that ensures even our youngest customers benefit by our reviewing the provision of children's toys in Council reception areas.

The second review saw a return to more familiar territory by undertaking to address the problems caused by dog fouling and animal welfare provision in the Borough.

Councillors identified that an area of fairly constant contact with residents was complaints regarding the amount of dog waste that was left on public pavements and in public parks. It was also decided to examine the Council's Animal Welfare Service as legislation has been introduced that impacted on its delivery of services.

The Council's Environmental Health service receives approximately 2,000 animal welfare requests each year regarding dogs. The service also receives about 350 complaints a year about dogs fouling in public places even though there are 200 dedicated dog bins located in popular dog walking areas to allow responsible owners to dispose of their pets' waste in a safe manner.

The Committee was especially pleased to receive representation from the school children of Crooksbarne Primary and St Mark's Elmtree schools who attended the committee meeting in October 2008 as part of Local Democracy Week. One of the subsequent recommendations aims to ensure that the Council turn its attention to dog fouling problems on and around school grounds and on footpaths that are used to access school grounds and Safe Routes to School to try and minimise the incidence of children being exposed to a potential health and safety hazard.

Another recommendation accepted should see the introduction of a pilot scheme of biodegradable pavement painted stencils in known areas of dog fouling to act as an additional reminder to dog owners to act responsibly.

In June, a Committee 'task and finish' group published a report following an investigation into the level of rat/pigeon infestation within the Borough.

The group found that there are a significant number of pigeons and rats within Stockton Town Centre,



with particular concentration on and around derelict buildings, and in the vicinity of fast food, café or bakery outlets.

A major element of ridding the borough's town centres of this problem is to educate and inform the public and commercial sector of the detrimental effects of providing food sources (such as discarded bread and pasties) that encourage such infestation. It is then hoped that the town centres will become a more desirable place to shop, visit and conduct business.

Councillor Mrs Rigg
Chair

Councillor Smith
Vice-Chair

Environment Select Committee



Health Select Committee

Although losing its responsibility to scrutinise Adult Social Care services (now within the remit of the Corporate, Adult Services and Social Inclusion Committee) it was yet another very busy year for the Health Select Committee.

Its major piece of work was acting as a statutory consultee to the NHS proposals for a new hospital to replace both University Hospital North Tees and University Hospital Hartlepool. Working alongside councillors from North Yorkshire County, Durham County, and Hartlepool Councils the Committee considered the proposed locations, both of which were close to the Wynyard estate.



An important concern was transportation to and from the hospital when it is open and already this has a working group tasked to ensure the ease of access to the Wynyard site. Increasingly however, more services should be available throughout Stockton Borough as, wherever possible, there will be greater accessibility in community settings such as doctors' surgeries and health centres.

At the beginning of 2008 the Committee was involved with consultation that proposed the development of a 'walk-in' health centre in the Hardwick ward, the preferred site being Tithebarn House.

At the end of the year the Committee began its planned review of audiology services available to Stockton residents.

Members of the Select Committee visited James Cook University Hospital audiology department, and Middlesbrough Specsavers which was part of a pilot project which saw patients referred for a hearing test if they were over 60 years. The Committee were pleased to hear that previously long waiting lists for hearing tests and fitting of hearing aids had reduced significantly and were now within the recommended waiting times of 6 weeks for an assessment and 18 weeks for treatment. The Committee also asked that the Tees Primary Care Trusts review the different 'care pathways' operating across the Tees PCTs in order to achieve best practice and to provide an improved ear wax removal service.

In addition to this in-depth work the Committee also took time to oversee the development of the Local Involvement Network (LINK) which replaced Patient and Public Involvement Forums that existed to allow community views to be heard by medical providers.

The Committee also provided its views on the quality of healthcare provision within Stockton as part of the Annual Healthcheck undertaken by the Healthcare Commission.

Councillor Mrs Ann Cains
Chair

Councillor Kevin Faulks
Vice Chair

Health Select Committee

Housing and Community Safety Select Committee

Registered Social Landlords (commonly known as Housing Associations) provide a significant contribution towards the provision of social housing in the Borough. They are key partners with the Local Authority through their management of existing housing, development of new affordable housing, and wider social and community investment activities in local neighbourhoods. With 12 operating within Stockton-on-Tees, together they own and manage over 3000 properties.



RSLs and the Council need to effectively work together in order to achieve desired outcomes for the local area. This will become even more important under the new inspection regime of the Comprehensive Area Assessment. It was, as a result, considered opportune to review the contribution made by RSLs to the Borough, and their relationship with the Council, scrutinise their effectiveness, and identify areas of best practice and where appropriate areas for improvement.

As well as holding regular meetings to investigate the various elements of RSL contributions, the review incorporated a site visit to three RSL developments: Parkside Court Extra Care Scheme in Thornaby, Aspen Gardens Extra Care Scheme in Hardwick, and the redevelopment of new older persons housing on the former Eden House Sheltered Housing scheme in Billingham. Working inclusively with the Members of the Planning Committee when it was considered to be useful for their work they were present at meetings when the issue of regeneration and new affordable housing developments was discussed.

Whilst reviewing a housing topic the Committee did not neglect its community safety focus. The Committee meets annually with representatives of the police in Stockton in order to be updated on police performance. This year the Chief Inspector for Stockton attended a meeting to present members with the recorded crime and Anti Social Behaviour figures.

It was noted that there had been an overall reduction in crime since 2003 - 2004 of more than 14% which means that Stockton had the lowest crime rate in the Tees Valley and Stockton's Police force were amongst the top 3 nationally. Even though the levels of crime in the Borough had been falling, the fear of crime amongst residents remained, and in some cases was increasing. The Committee therefore looked at the fear of crime as its second major piece of work. The review also examined the early impact of neighbourhood policing, the local arrangements for neighbourhood watch, and the effectiveness of the Borough's CCTV service.

The Committee found that Neighbourhood Policing has had a positive effect overall, with local teams embedded in the community and Police Community Support Officers making a valuable contribution towards community safety in the Borough. However, the Committee have found that in some aspects there is room for improvement and would welcome steps to increase community involvement and awareness, especially with regard to the contact number for local teams. As a result, amongst its recommendations it proposed that investigation for improving joint working be undertaken in order to ensure non-emergency calls receive the most appropriate response from both the police and the Council.

Councillor Allison Trainer, Chair

Councillor Julia Cherrett, Vice-Chair

Housing and Community Safety Select Committee

Regeneration and Transport Select Committee



The Committee initially planned to review Highways and Footpath Management, but the issue of pavement parking, its impact on footpaths, obstruction and enforcement issues were considered worthy of a separate review which was also completed in this municipal year.

Poor road and footway conditions can have an adverse impact on the quality of life for local people with residents at risk from trips and falls from badly maintained and faulty surfaces. In particular, older people are at risk from more serious injury such as hip fractures.

The Council maintains a principal road network of 73km and a non-principal road network of 729km with an annual revenue and capital expenditure of £4.63 million during 2007/08. There are approximately 5,000 road or pavement openings made by utility companies annually within Stockton Borough. The job of the Council, as the Highway Authority, is to co-ordinate activities on the highway.

Even with so much road and pavement disruption results from the Council's 2008 Residents' Survey showed that satisfaction for both roads and pavement maintenance has risen as additional money provided for the Council's 'Find 'n' Fix' programme continues to make safe 100% of all urgent defects reported within 24 hours.

However, a Members' and Parish and Town Council questionnaire revealed dissatisfaction with the quality of excavations and reinstatements by utility companies as one of the areas with the most dissatisfaction or disagreement, indicating there is a perception that the standard of workmanship is in need of improvement, something the Select Committee addressed amongst its recommendations.

Pavement parking can cause inconvenience to pedestrians. It can create hazards for visually impaired, disabled and elderly people, wheelchair users or those with prams or pushchairs. It may also cause damage to the kerb and the pavement. Repairs can be expensive and councils can face claims for compensation resulting from damaged and defective pavements.

The review of pavement parking highlighted a number of issues around improving safety, raising awareness and providing information to residents on who to contact in case of problems.

Councillor Perry
Chair

Councillor Cains
Vice-Chair

Regeneration and Transport Select Committee

Part Three

Committee Membership 2008/09

Executive Scrutiny Committee

Councillor Gibson (Chair)	Councillor Mrs O'Donnell
Councillor Narroway (Vice-Chair until Feb 09)	Councillor Perry
Councillor Mrs Cains	Councillor Mrs Rigg
Councillor Cains	Councillor Sherris
Councillor Coleman (Until Jul 08)	Councillor Smith
Councillor Eddy	Councillor Mrs Trainer
Councillor Harrington	Councillor Womphrey
Councillor Leckonby (Vice-Chair from Feb 09)	Councillor Woodhead
Councillor Mrs Nesbitt	

Diocesan co-opted representative: Mr M Frank

Parent Governor co-opted representatives: Mrs Mustafa; Mr Connaughton (from May 08); Mrs Robson (from May 08)

Corporate, Adult Services, and Social Inclusion Select Committee

Councillor Coleman (Chair) (Apr – Jul 08)	Councillor Mrs Fletcher
Councillor Stoker (Chair) (from Sep 08)	Councillor Larkin
Councillor Mrs Apedaile (Vice-Chair)	Councillor Mrs O'Donnell
Councillor Mrs Cains	Councillor Rix
Councillor Cockerill	Councillor Womphrey

Parent Governors co-opted representatives: Mrs C Clark (from May 08); Mrs T Fraser (from Oct 08)

Children and Young People Select Committee

Councillor Harrington (Chair)	Councillor Coleman (Apr-Jul 08)
Councillor Eddy (Vice-Chair)	Councillor Frankland
Councillor Broughton	Councillor Miss Inman
Councillor Mrs Cains	Councillor Lewis
Councillor Beall (From Sep 08)	Councillor Sherris

Diocesan co-opted representative: Mr M Frank

Parent Governors co-opted representatives: Mr P. Beach and Mr R Cash

Non Voting Co-opted Representatives:

Mr D Campbell, Mr G Davies, Mr R G Lupton and Mr B Percival

Environment Select Committee

Councillor Mrs Rigg (Chair)	Councillor Rix
Councillor Smith (Vice-Chair)	Councillor Stoker
Councillor Cains	Councillor Womphrey
Councillor Larkin	Councillor Woodhead
Councillor Leckonby	

Health Select Committee

Councillor Mrs Cains (Chair)	Councillor Cockerill
Councillor Faulks (Vice-Chair)	Councillor Mrs Nesbitt
Councillor Baker	Councillor Sherris
Councillor Beall	Councillor Mrs Walmsley
Councillor Mrs Cherrett	

Arts, Leisure and Culture Select Committee

Councillor Mrs O'Donnell (Chair)	Councillor Lewis
Councillor Sherris (Vice-Chair)	Councillor Mrs Nelson
Councillor Mrs Aggio	Councillor Mrs Walmsley
Councillor Cains	Councillor Womphrey
Councillor Dixon	

Housing and Community Safety Select Committee

Councillor Mrs Trainer (Chair)	Councillor Javed
Councillor Mrs Cherrett (Vice-Chair)	Councillor Narrowway (until Feb 09)
Councillor Mrs Earl	Councillor Mrs Noble
Councillor Mrs Fletcher	Councillor Woodhead
Councillor Gibson	

Regeneration and Transport Select Committee

Councillor Perry (Chair)	Councillor Noble
Councillor Cains (Vice-Chair)	Councillor Salt
Councillor Faulks	Councillor Smith
Councillor Fletcher	Councillor Walmsley
Councillor Kirton	

Part Four

Contacting the Scrutiny Team

The Scrutiny Team provides independent support and advice to the Executive Scrutiny Committee and the seven Select Committees. This support includes undertaking consultation activities, work programming, research and report writing.

If you would like more information on our work or the scrutiny process in general, please feel free to contact the team.

Judith Trainer

Team Leader

01642 528158

judith.trainer@stockton.gov.uk

Graham Birtle

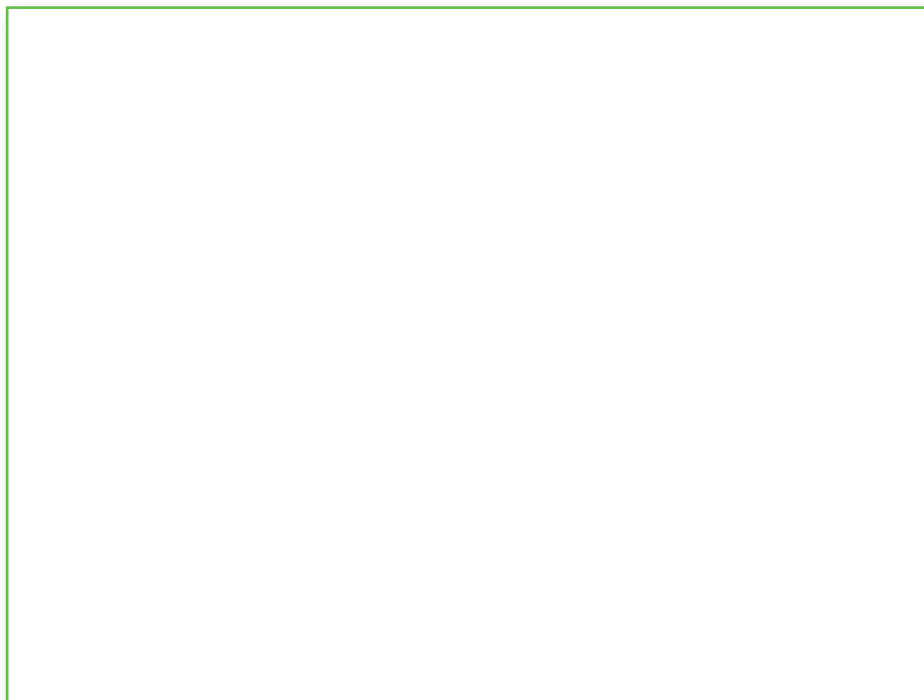
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Peter Mennear

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Further information on scrutiny at Stockton Council, including completed scrutiny reports, can be found on our web pages. These can be accessed at the following address:

www.stockton.gov.uk/scrutiny

If you have a general query regarding scrutiny you may also wish to email us using:

scrutiny@stockton.gov.uk

Further information on scrutiny at Stockton Council, including completed scrutiny reports, can be found on our web pages. These can be accessed at the following address:

www.scrutiny@stockton.gov.uk

If you have a general query regarding scrutiny you may also wish to email us using:

scrutiny@stockton.gov.uk

If you have any suggestions, please complete the attached form and send it to the following address:

Scrutiny Team

Democratic Services
Stockton-on-Tees Borough Council
PO Box 11
Municipal Buildings
Church Road
STOCKTON-ON-TEES
TS18 1LD

Alternatively please email your suggestions to: scrutiny@stockton.gov.uk



Name

Address

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Telephone

Email

Suggested topic for scrutiny review

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If you would like this information in any other language or format for example **large print** or audio please contact 'Scrutiny Team' on 01642 528957.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي تيم' [Scrutiny Team] على هاتف رقم 01642 528957

ARABIC

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 **01642 528957** 接洽 '多元化隊' (Scrutiny Team)

MANDARIN

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم دایورسیتی (گوناگونی) [Scrutiny Team] با شماره 01642 528957 به تماس شوید

FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe "Scrutiny" au n° 01642 528957

FRENCH

نہ گہر حہزت لئ یہ نہم زانیاریہ بہدہستت بکہوئت بہ زمانہکانی تر یان بہ شنیوہبہکی تر یو نمونہ چاپی گہورہ/یان بہتیبی تو مارکراو تکایہ پہیوہندی بکہ بہ 'تیمی دایفرستی' [Scrutiny Team] لہ سہر ژمارہی تہلہفون 01642 528957

KURDISH

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੱਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 'Scrutiny Team' ਨੂੰ 01642 528957 ਨੰਬਰ ਉੱਤੇ ਫ਼ੋਨ ਕਰੋ।

PUNJABI

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو ڈائیورسٹی ٹیم (Scrutiny Team) کو اس نمبر پر فون کیجئے 01642 528957

URDU

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