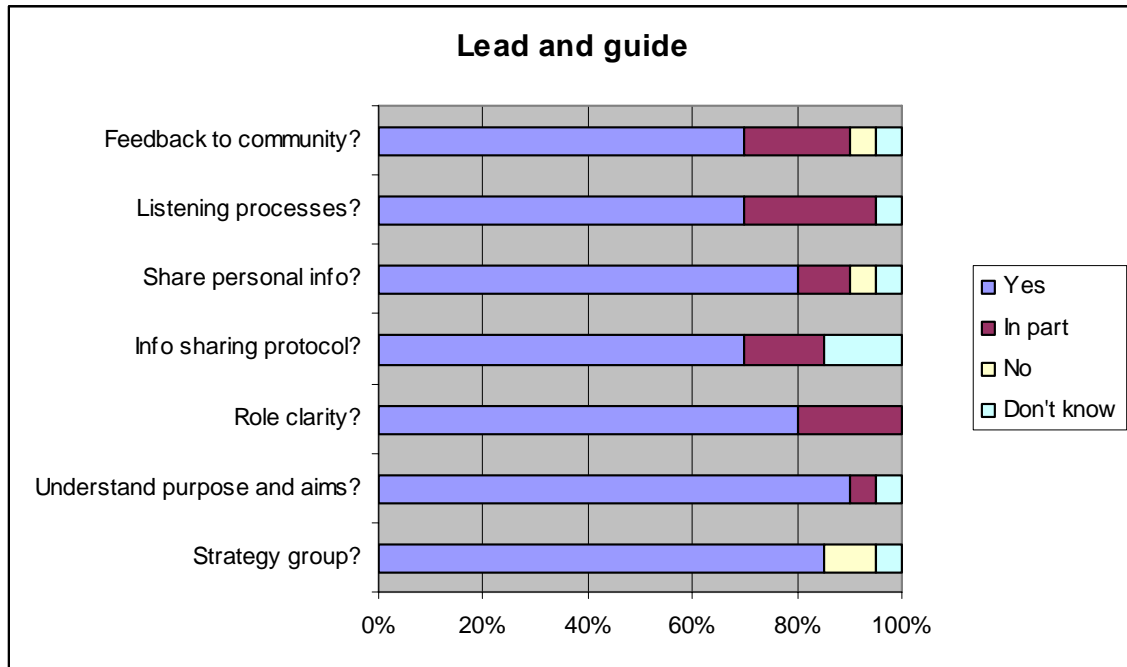


Lead and Guide



Other comments on 'lead and guide':

I have only recently joined the CSP and as I do not yet have the detailed knowledge of other partners and so some of my comments will indicate my ignorance (Don't knows) rather than an accurate reflection of the group. My future ratings should be viewed against that background.

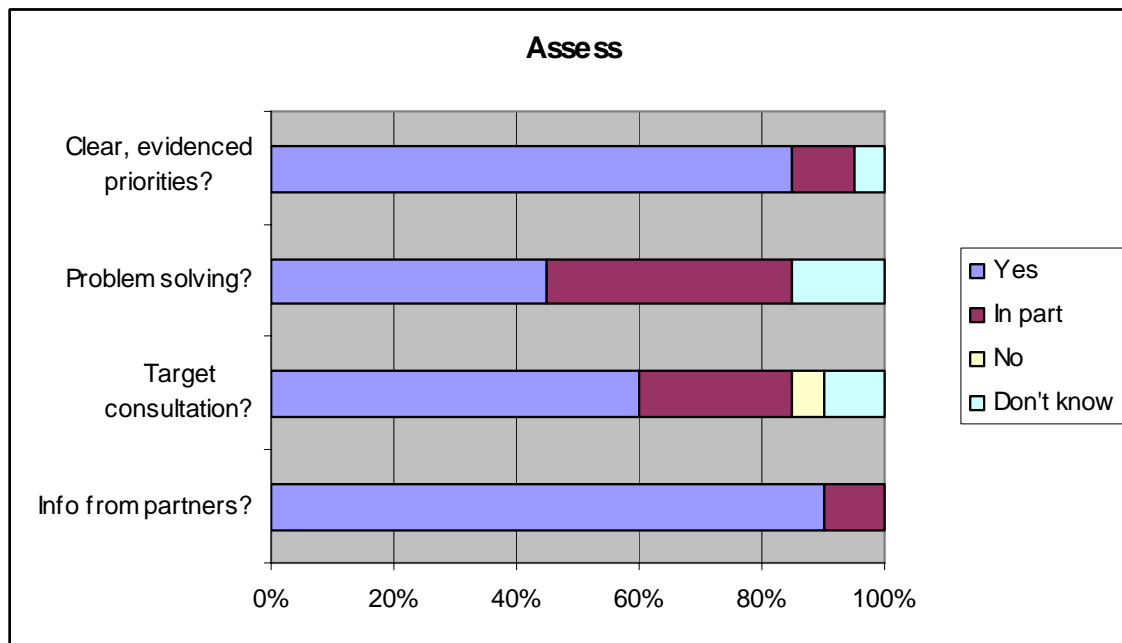
I think the 'scanning and challenge group have some strategic responsibilities but I have the impression that attendance fluctuates. Overall the partnership meetings address the governance and strategic leadership issues very effectively

Regular "face the people" sessions in different venues in the borough

I think that more regular consultation should take place with communities and not be limited to the audit and face the people sessions (or place survey) The partnership should have a page in every edition of the Stockton News (I know we do this annually/quarterly?)

We have deliberately chosen not to have an Exec or Strategy Group.

Assess



Other comments on 'assess'

As a prison we do not deal purely with the community as defined by the CSP, nor do we work directly in it as CSP members do. This makes some of the questions above difficult to answer, however, there is no doubt that our impact on and links within local communities assumes a much higher profile within our business planning than has previously been the case.

We are trying many methods to consult with the public to capture their concerns, record them, act on them and then feedback on progress. these include formal meetings, informal meetings, street meetings, face to face consultation in the street, letter drops, on line questionnaires.

Problem solving is being utilised by community safety but not in police activities as much
The commitment to the 3 year audit is unique across Tees Valley and the efforts to undertake public consultation commendable. Whether the latter holds up as being truly representative I'm not so sure.

Assessment and evaluation are the hardest things for any organisation. Public perceptions of problems are often clouded by other influences such as press and television rather than their own experiences. It is up to the board members to evaluate the needs of the community and prioritise those needs.

Three yearly audit carried out backed up by the Partnership Strategic Assessment. A summary of the PSA is published yearly. This is supplemented by localised consultation as part of operational activity and twice yearly Face the People sessions.

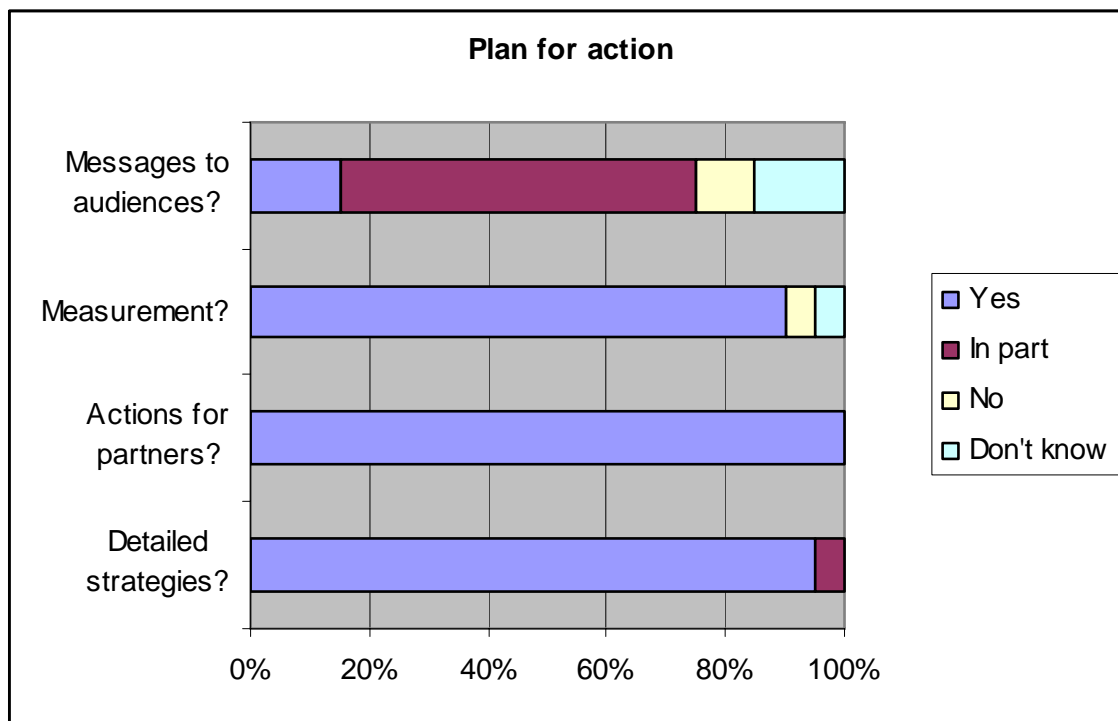
I'm fairly new to the partnership and therefore I am still learning about it.

Police Authority has regular community consultation as does the police force

Problem solving we do, evaluation I'm not sure but I think this will be an AFI for any partnership. Do we use mosaic to target community consultation?

Some longstanding difficulties re A&E info, but most info required is available. Problem solving techniques are generally applied in theme / task groups.

Plan for action



Other comments on 'plan for action'

Again, the above is limited by the less direct link to the community of prison work. Our planning may not be as directly community focused as other partners - although ultimately we aim to reduce reoffending in prisoners from all areas.

Not aware of any circular feedback route re intended audience advising partnership they are aware of messages

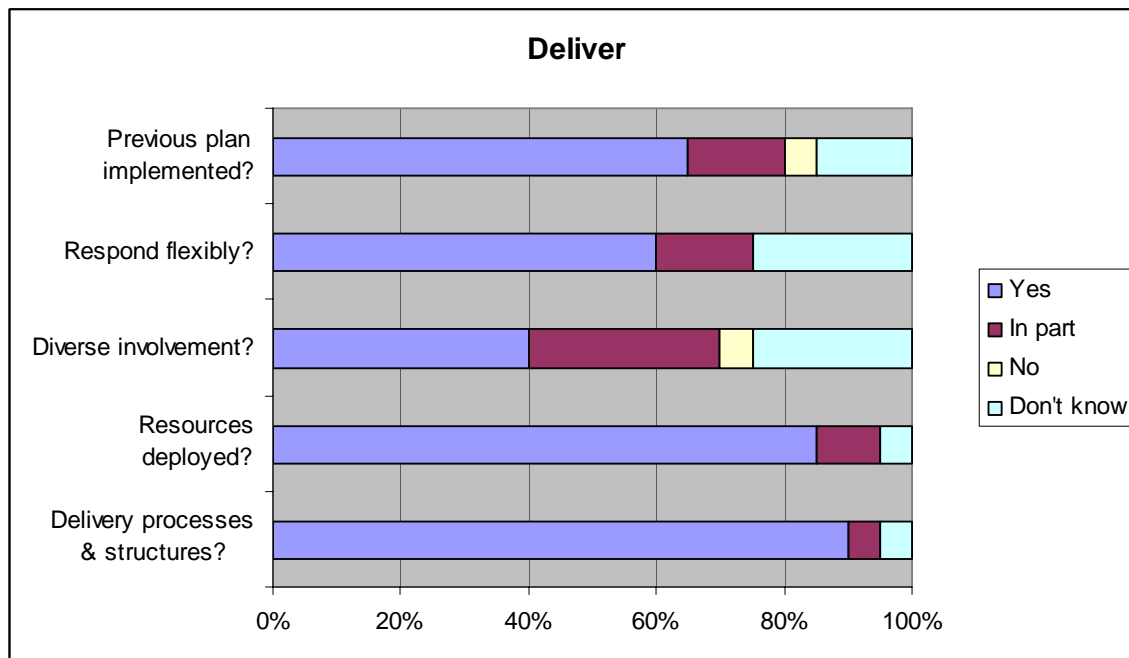
Fear of crime remains high despite the message of significant reductions in crime. Are our messages being heard?

Audit and PSA summaries are in a magazine format and are delivered to every door in the Borough, however it's difficult to determine how many of the public read the documents. We have recently begun using Bluetooth and have a face book page.

Detailed agendas and background notes are provided for partnership meetings and these provide members with good information for planning

Still some challenges in terms of fear of crime - work is underway to explore and overcome these.

Deliver



Other comments on 'deliver'

Again, the above answers reflect the newness of my place on the CSP rather than a fully informed assessment of practice.

Partners meet regularly to discuss performance and progress against set goals

Good performance management in place - regular and detailed reporting to partnership meetings

Again as I am new to the partnership I am still finding out about these things

As a non operational delivery partner it is very difficult to make a judgement on Q67, 76, 78. We don't have time at partnership meetings to go into operational detail. The plan must be fairly effective as we have reduced crime consistently year on year.

Community involvement in problem solving is limited - but performance is excellent.

Open ended comments

Where are we now?

- Moving in the right direction. The partnership has a momentum which has to be maintained.
- As a new member there seems to be a good partnership structure in place that is producing positive results within the community.
- We have an effective partnership where work streams have clear owners who deliver and report on them
- Partnership is working well together. Crime is low.
- A well organised and successful Partnership able to demonstrate improvement
- Good handle on Crime Reduction more work to achieve success with ASB Reduction.
- We know what needs to be done and are working towards delivering against all areas
- Billingham is in throws of regeneration and the work of the Parnership Board has been effective in helping that regeneration. 'THE ONLY WAY IS FORWARD AND UPWARD'
- 46% reduction in crime since 2004.
- A well established partnership with commitment from key partners at meetings and in ongoing operational work to achieve our targets and aims.
- I feel this partnership is wide and diverse and effective - from what I have seen. However, that can make it difficult as a new member as the group is large, language used is sometimes complex (although appropriate) and it is a new area for me.
- Crime levels coming down and greater joined up partnership working. Focusing now on community confidence and targeting neighbourhoods that don't traditionally get most resources as high levels of crime and don't exist. Now starting to tackle the root causes of problems through FIP and other interventions that improve peoples life chances and lessen the risk of their behaviours on communities
- The partnership holds regular very well attended meetings with a good level of quality debate. All appropriate organisations are represented.
- Fantastic reductions in crime over the past 4 years (46%) the challenge now is to continue to reduce crime and anti-social behaviour and at the same time help reduce the fear of crime and improve confidence in our communities.
- An effective partnership with a huge amount of commitment, dedication and will to succeed across partners.
- Making significant progress to tackle crime and anti social behaviour in the borough
- Crime reduced by 42% over the last 6 years - significantly better than Force average, and almost certainly to be better than regional and national averages, when figures for 2009/10 are confirmed. Still some challenges in reassurance, as noted above. Drug treatment services well developed, alcohol services less well developed but catching up fast.

Where do we want to be?

- The strategy is working but there has to be constant improvement. This will be harder to do as we narrow the margins but there has to be evidence of consistent gains.
- Continue to obtain positive results and improve work between partners. From a prison perspective we are anxious to improve practical links with community organisations/agencies who want to work with offenders, particularly those with a role to play making contact within prison and assisting prisoners through the release process and in the crucial early days of resettlement into the community. In essence to develop our role in reducing crime within the local community.
- Continue with the good work, share information, work together , reduce crime and make communities safer
- Continued partnership working to address crime and other issues impacting upon the community.
- Keeping the momentum going
- A truly Safer Stockton with a measurable reduction in the Fear of Crime/ASB
- Completion of all areas identified as priorities
- Billingham will be a town which everyone can be proud of and happy to live there.
- Communities feeling safe as well as being safe.
- Improving on past success. Refining processes and procedures to improve performance.
- The partnership works hard at listening to all views expressed but I wonder if some of the community reps aren't a little intimidated by the size of the group and the complexity of the issues discussed. Would like some mechanism in place for new members.
- Tackling issues around fear of crime and concentrating resources in different ways to achieve this. The targeted approach to resources is right but the stability of service in Neighbourhoods help sustainability and confidence. From a housing perspective more work to ensure that all Landlords are playing a full role in the Borough and service is consistently high. Crime going down but more importantly people feel safer in their homes and in Neighbourhoods with confidence that when something does happen the response meets and exceeds their expectations
- Better community publicity for the work of the partnership
- Further reductions in crime and anti social behaviour that are mirrored by the confidence of our communities
- We would like to see the partnership evaluate how effective it is at joined up service delivery to give a steer on where we want to be and identify any gaps. It would also be good to focus on services provided to victims and witnesses.
- Making further progress on tackling the fear of crime specifically amongst young people
- Continuing reductions in crime and in misuse of drugs and alcohol, and significant improvements in feelings of safety.

How will we get there?

- By hard work. The big gains have been made. We now have to get smarter round the edges and concentrate on those areas where we have not made such good inroads.
- From a prison perspective, to continue to look at the reducing reoffending agenda and, where possible factor in the release of offenders into plans and work. Admittedly this may be a narrower response than others but again, that is a reflection of being a new member and the slightly different position occupied by prisons compared to other partners which perhaps tends to direct our attention towards our links with the community and how we can improve them.
- With the right people at the meetings, fully briefed with clear realistic targets
- Open relationships and constructive feedback when it is identified improvements can be made.
- By retaining the CSP staff team and management leadership
- Working together involving our Communities.
- by sharing information and working together across all agencies
- Hard work by all members of the community to ensure their needs and wishes are addressed. This is where the 'Northern Area Partnership Board' can be effective.
- Continued effective partnership working, targeting of resources and specific reassurance programme.
- Developing our problem solving approach to be more inclusive. Continuation of the evaluation of operational activity and partnership commitment to delivery helped by their willingness to put in resources to achieve the aims of the partnership.
- Perhaps a buddy or mentoring system or at the least a named person a new rep (or an old one for that matter) could approach without fear of feeling foolish, to have terms and processes explained.
- Need to consider ways that messages are getting across and challenging local perspectives on crime and ASB with statistics but also more work to see what reassurance communities need...they are all different
- Maintaining good quality meetings and ensuring good reporting back to organisations and, perhaps, producing regular press releases/articles in Stockton News, to publicise the work of the Partnership.
- Working with the community to identify key objectives, setting challenging targets / goals based on the objectives and working in partnership to achieve them.
- We are clearly good at hitting the Crime and Disorder Reduction Targets. I think we should look at the public confidence agenda not just in Roseworth but across Stockton using the HO Public Confidence Route Map.
- Publicising what we have achieved and how safe Stockton is as a place to live. Targeting young people to get this message. Continuing to tackle anti social behaviour.
- By continued commitment to partnership working and paying attention to the state of our partnership, and by continuing to increase resident involvement in selecting medium term priorities, as well as maintaining and developing processes which have served us well (first class Neighbourhood Policing, excellent audit / Strategic Assessment work, CCTV, Integrated Offender Management work, excellent drugs services, multi-agency ASB Team, strong focus on performance management etc).