

Tarncroft  
Lanchester Road Hospital  
Lanchester Road  
Durham  
DH1 5RD

Tel no. 0191 333 6506  
Tel no. 01642 516440  
e-mail: [sharon.pickering@tevw.nhs.uk](mailto:sharon.pickering@tevw.nhs.uk)

Our Ref: SP/CS/lmb

19 April 2013

To: Local Authority Overview & Scrutiny Committees - see attached distribution list

Dear Colleague

**Tees, Esk and Wear Valleys NHS Foundation Trust Draft Quality Account 2012/13**

We are pleased to attach the draft 2012/13 Quality Account for Tees, Esk and Wear Valley NHS Foundation Trust.

In developing this Quality Account for the organisation we have tried to engage with stakeholders as much as possible through a number of mechanisms as follows:

- We held a stakeholder workshop in July 2012 where we shared information on some of the key issues we had identified from an analysis of incidents, complaints, clinical audits and patient advice and liaison service contacts. We then asked those present to identify what areas they would like to see as the quality priorities for 2013/14. The workshop participants identified a number of key themes and the Board of Directors of the Trust agreed four quality priorities for 2013/14 that incorporate these themes. Any themes that were not covered by these four quality priorities were considered in the Trust's business planning process for 2013/14, and therefore, a number will still be addressed in the Trust's Business Plan in 2013/14.
- We held a further stakeholder workshop in February 2013 where we shared the progress made at quarter 3 2012/13 with our quality priorities for 2012/13 and the actions we planned to take to deliver the four quality priorities we identified for 2013/14. We gathered comments from stakeholders and amended these actions as appropriate in the draft Quality Account.
- We have presented papers on the development of the Quality Account to our Council of Governors and used a working group of the Council of Governors to help in the production of the Quality Account. The membership of this group was open to all governors and does include both elected public and appointed stakeholder governors.

In line with the guidance from the Department of Health and Monitor, we are now sending the draft Quality Account to all local NHS England Area Teams, Clinical Commissioning Groups, Local Authority Overview & Scrutiny Committees and Healthwatches in the area we serve.

We welcome any comments you have on the content of this year's Quality Account, any suggestions as to how we could improve it, and any suggestions as to how we can improve the content and processes for developing the Quality Account in future years. We will include in the final published version **all** comments as they are received.

Finally, when reading the Quality Account it is important that you recognise that some of the figures may change slightly in the final version that will be published on the 31<sup>st</sup> May 2013. Due to the timescales involved in producing the Quality Account it has been necessary to extract the information from our systems in early April. It is the case that some data for quarter 4 2012/13 has not been reported at this point. We will therefore do a further extract during May to ensure all figures are up to date on publication.

I hope you find the document interesting and informative.

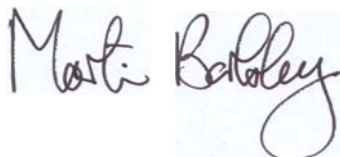
**We welcome your comments and request that you send your comments to the address below by 19<sup>th</sup> May 2013 so we can ensure they are included in our published version.**

Sharon Pickering  
Director of Planning and Performance  
Central Resources  
Lanchester Road Hospital  
Durham  
DH1 5RD  
Email: [sharon.pickering1@nhs.net](mailto:sharon.pickering1@nhs.net)  
Tel: 0191 333 6506

If you require any further information on the Quality Account please feel free to contact Sharon as above.

Kind regards

Yours sincerely



**Martin Barkley**  
Chief Executive

cc: Sharon Pickering, Director of Planning and Performance, TEWV  
Chris Stanbury, Director of Nursing & Governance, TEWV

**Distribution list:**

**Cllr Robin Todd, Chair, Health OSC**  
**Stephen Gwilym, Lead Officer, Health OSC**

**Feisal Jassat, OSC Manager**  
Assistant Chief Executive's Office  
Durham County Council  
County Hall  
Durham  
County Durham  
DH1 5UL  
[scrutiny@durham.gov.uk](mailto:scrutiny@durham.gov.uk)

**Cllr Wendy Newall, Chair, Health & Partnerships OSC**  
**Abbie Metcalfe, Lead Officer, Health & Partnerships OSC**

Darlington Borough Council  
Town Hall  
Feethams  
Darlington  
DL1 5QT  
[Abbie.metcalfe@darlington.gov.uk](mailto:Abbie.metcalfe@darlington.gov.uk)

**Cllr Stephen Akers-Belcher, Chair, Health OSC**  
**Laura Stones, Scrutiny Support Officer, Health OSC**

Hartlepool Borough Council  
Civic Centre  
Victoria Rd  
Hartlepool  
TS24 8AY  
[Laura.stones@hartlepool.gov.uk](mailto:Laura.stones@hartlepool.gov.uk)

**Cllr Mohammed Javed, Chair, Health OSC**  
**Peter Mennear, Lead Officer, Health OSC**

Stockton Borough Council  
Municipal Buildings  
PO Box 11,  
Church Road,  
Stockton-on-Tees  
TS18 1LD  
[Peter.mennear@stockton.gov.uk](mailto:Peter.mennear@stockton.gov.uk)

**Cllr Eddie Dryden, Chair, Health OS Committee, Middlesbrough Council**  
**Jon Ord, Lead Officer, Health OS Committees, Middlesbrough Council**

Middlesbrough Council  
Members Office  
Town Hall  
Middlesbrough  
TS1 9FT  
[Jon\\_ord@middlesbrough.gov.uk](mailto:Jon_ord@middlesbrough.gov.uk)

**Cllr Wendy Wall, Chair, Health OSC**  
**Mehmoona Ameen, Lead Officer, Health OSC**

Redcar & Cleveland Borough Council

Redcar & Cleveland House

Kirkleatham Street

Redcar

TS10 1RT

[Mehmoona.ameen@redcar-cleveland.gov.uk](mailto:Mehmoona.ameen@redcar-cleveland.gov.uk)

**Cllr Jim Clark, Chair, Health OSC**  
**Bryon Hunter, Lead Officer, Health OSC**

North Yorkshire County Council

Chef Executives Group

County Hall

Northallerton

North Yorkshire

DL7 8AD

[Bryon.hunter@northyorks.gov.uk](mailto:Bryon.hunter@northyorks.gov.uk)