

GP Patient Survey Results July 2012 – March 2013

Appendix 1

Practice Code	Practice	Q3 Generally, how easy is it to get through to someone at your GP surgery on the phone?	Q9. Frequency of seeing preferred GP	Q12. Able to get an appointment to see or speak to someone	Q26. Is your GP surgery currently open at times that are convenient for you?	Q28. Overall experience of GP surgery
A81001	THE DENSHAM SURGERY	67%	82%	90%	82%	95%
A81002	QUEENS PARK MEDICAL CENTRE	83%	89%	91%	88%	97%
A81006	TENNANT STREET MEDICAL PRACTICE	71%	76%	90%	85%	88%
A81014	QUEENSTREE PRACTICE	88%	77%	89%	80%	87%
A81017	WOODBIDGE PRACTICE	54%	51%	82%	78%	79%
A81025	THE DOVECOT SURGERY	73%	87%	90%	85%	88%
A81027	YARM MEDICAL PRACTICE	77%	75%	90%	81%	90%
A81034	THORNABY & BARWICK MEDICAL GROUP	84%	47%	84%	80%	91%
A81036	NORTON MEDICAL CENTRE	66%	62%	89%	84%	93%
A81039	EAGLESLIFFE MEDICAL PRACTICE	82%	73%	88%	78%	94%
A81040	MARSH HOUSE MEDICAL PRACTICE	81%	87%	91%	91%	94%
A81046	WOODLANDS FAMILY MEDICAL CENTRE	71%	51%	83%	83%	88%
A81056	MELROSE SURGERY	95%	92%	98%	92%	97%
A81057	KINGSWAY MEDICAL CENTRE	92%	80%	91%	88%	96%
A81066	PARK LANE SURGERY	93%	88%	97%	78%	94%
A81067	ALMA MEDICAL CENTRE	84%	84%	91%	93%	95%
A81602	DR RASOOL	99%	91%	97%	94%	98%
A81608	ELM TREE MEDICAL CENTRE	91%	72%	91%	86%	92%
A81609	A & B MEDICAL PRACTICE	88%	58%	81%	85%	84%
A81610	THE ROSEBERRY PRACTICE	77%	55%	86%	82%	94%
A81620	DR CHOUDHURY	73%	~	100%	75%	92%
A81623	DR SYED	94%	82%	90%	86%	98%
A81629	RIVERSIDE MEDICAL PRACTICE	99%	86%	93%	92%	95%
A81632	LAWSON STREET PRACTICE	80%	36%	78%	79%	64%
A81634	THE ARRIVAL PRACTICE	81%	39%	69%	92%	85%

Y00527	STOCKTON NHS HEALTH CARE CENTRE	96%	52%	89%	98%	89%
	<b>Stockton Average</b>	82%	59%	89%	85%	91%
<b>Practice Code</b>	<b>Practice</b>	<b>Q3 Generally, how easy is it to get through to someone at your GP surgery on the phone?</b>	<b>Q9. Frequency of seeing preferred GP</b>	<b>Q12. Able to get an appointment to see or speak to someone</b>	<b>Q26. Is your GP surgery currently open at times that are convenient for you?</b>	<b>Q28. Overall experience of GP surgery</b>
A81003	Victoria Medical Practice (Gallagher & Boyle)	66%	59%	87%	83%	85%
A81007	Bank House Surgery	89%	30%	91%	90%	93%
A81011	Chadwick House	88%	38%	93%	91%	96%
A81031	Havelock Grange Practice (site 1)	61%	23%	82%	78%	89%
A81044	McKenzie Group Practice	64%	42%	86%	83%	90%
A81631	Westview Millennium Surgery (Awad)	42%	18%	81%	76%	84%
A81041	Hart Medical Practice	91%	68%	93%	84%	95%
A81060	The Health Centre (Koh)	94%	62%	97%	91%	94%
A81063	The Headland Medical Centre	99%	50%	94%	95%	95%
A81612	The Surgery	96%	71%	95%	96%	98%
A81613	The Health Centre (Hazle)	63%	72%	91%	86%	92%
A81622	Gladstone House Surgery	67%	58%	94%	93%	95%
A81070	Wynyard Road Primary Care Centre	95%	56%	96%	89%	95%
Y02496	Hartlepool NHS (Stranton) Health Centre	95%	52%	94%	97%	96%

Y02501	Intrahealth - Hartfields Medical Practice	96%	21%	90%	95%	96%
Y02597	The Fens Medical Centre	66%	59%	87%	83%	85%
	<b>Hartlepool average</b>	<b>80%</b>	<b>49%</b>	<b>91%</b>	<b>88%</b>	<b>92%</b>