

Care Quality Commission (CQC) Inspection Outcomes – Quarter 3 2016-17

The CQC is the national inspectorate for registered health and adult care services. Inspection reports are regularly produced and these are published on a weekly basis.

The CQC assesses and rates services as being 'Outstanding', 'Good', 'Requires Improvement', or 'Inadequate'. Where providers are found to be in need of improvement or inadequate, the CQC make recommendations for improvement and / or enforcement action. Specific actions taken in each case can be found in the relevant inspection report.

Where inspections are relevant to the Borough, a summary of the outcome is circulated to all Members each week. If a report is negative, an update from Adult Services is included which summarises the position in relation to service provision and any actions taken at that time.

On 14 September 2015, it was agreed that the Committee would receive a quarterly round-up of recent reports. These would be aligned with the Six-monthly Adult Performance Reports where possible.

Recent Reports

This update includes inspection reports from October to December 2016 inclusive.

Between 1 October and 31 December 2016 there were ten reports published. (Please note: there is a time lag between the date of the inspection and the publication of the report.)

Reports can be broken down as follows:

- four Adult Care services were reported on (one rated as Good, three rated as Requires Improvement);
- four reports were released on Primary Medical Care (four rated as Good);
- two reports on Hospital/Other Health Care (two rated as Good).

A summary of each report and links to the full version are as follows (previous ratings are included where applicable):

Adult Services (includes services such as care homes, care homes with nursing, and care in the home)

St Mark's Care Home	Ward – Parkfield and Oxbridge
1 Hartburn Lane, Stockton On Tees, TS18 3QJ	
http://www.cqc.org.uk/location/1-128272660	
Overall	Good (Previous: 'All Standards Met')
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good

Hadrian Park	Ward – Billingham East
Marsh House Avenue, Billingham, TS23 3DF	
http://www.cqc.org.uk/location/1-319264588	
Overall	Requires Improvement (Previous: Requires Improvement)
Safe	Requires Improvement
Effective	Requires Improvement
Caring	Good
Responsive	Requires Improvement
Well - led	Requires Improvement

Direct Health	Ward: Stockton Town Centre (Office Location)
80-82 Norton Road, Stockton-On-Tees, Cleveland, TS18 2DE	
http://www.cqc.org.uk/location/1-119514236	
Overall	Requires Improvement (Previous: Inadequate)
Safe	Requires Improvement
Effective	Requires Improvement
Caring	Good
Responsive	Requires Improvement
Well - led	Requires Improvement

Wellburn House	Ward: Fairfield
Wellburn Road, Fairfield, Stockton, TS19 7PP	
http://www.cqc.org.uk/location/1-327616973	
Overall	Requires Improvement (Previous: Inadequate)
Safe	Requires Improvement
Effective	Good
Caring	Good
Responsive	Good
Well - led	Requires Improvement

Primary Medical Services

Dr Shafquth Rasool	Ward – Billingham Central
Finchale Avenue, Billingham, TS23 2DG	
http://www.cqc.org.uk/location/1-497295369	
Overall	Good
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good

The Densham Surgery	Ward – Stockton Town Centre
Lawson Street Health Centre, Stockton On Tees, TS18 1HU	
http://www.cqc.org.uk/location/1-540731286	
Overall	Good
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good

Park Lane Surgery	Ward: Western Parishes
Dr Little, Dr Lingutla & Dr Corbett, Park Lane Surgery, Redmarshall Street, Stillington, Stockton On Tees, TS21 1JS	
http://www.cqc.org.uk/location/1-569761719	
Overall	Good
Safe	Requires Improvement
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good

Tennant Street Medical Practice	Ward: Stockton Town Centre
Farrer Street, Stockton On Tees, TS18 2AT	
http://www.cqc.org.uk/location/1-540785056	
Overall	Good
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good

Hospital and Community Health Services (including mental health care)

South Tees Hospitals NHS Foundation Trust	n/a
James Cook Hospital, Marton Road, Middlesbrough	
http://www.cqc.org.uk/provider/RTR	
Overall	Good (Previous: Requires Improvement)
Safe	Good (re-inspected)
Effective	Good (re-inspected)
Caring	Good
Responsive	Good
Well - led	Good (re-inspected)
<p>The Trust was last inspected in 2014 and was rated Requires Improvement overall.</p> <p>This was a re-inspection and focussed on the specific areas/services that were rated Requires Improvement originally.</p>	

North East Ambulance Service NHS Foundation Trust	n/a
Ambulance Headquarters, Bernicia House, The Waterfront, Goldcrest Way, Newcastle Upon Tyne, Tyne And Wear, NE15 8NY	
http://www.cqc.org.uk/location/RX601	
Overall	Good
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well - led	Good